



Subscription for telephone support and remote assistance
Fees for telephone support and remote assistance (DentalWings users only)

Technical support for the use of the scanner and the software DWOS or LAVA 7 and STRAUMANN, for processing procedures designed to speed up and make your own work ergonomic.

Costs:

- a) free of charge for one year to all those who have attended our training courses, with effect from the basic or advanced training course's date (including the mono thematic courses lasting one day);
- b) with pre-paid subscriptions at the following rates:
 - 10 hours: € 280,00 + VAT
 - 15 hours: € 400,00 + VAT

Bank transfer in advance on current account in the name of Simbiosi srl, deposited at Banco Popolare, agency Castellarano, Iban code: IT 28 G 05034 66261 000000022060

- c) Request for technical support from a non-subscriber user:
Fixed cost of € 15,00 + VAT per call + Assistance cost € 1.00 + VAT / minute

The service will be provided only on request, by contacting the following numbers:

- 1. By mobile phone (EXCLUSIVELY) at + 39 329 1543000
- 2. Through SMS at the same number + 39 329 1543000, you will receive confirmation of reading.
- 3. E-mail address: amministrazione@simbiosisrl.com
- 4. By phone (EXCLUSIVELY) +39 0571 944718

For technical support request from a nonsubscriber user costs are:

Fixed cost of € 15,00 + VAT per call + assistance cost € 1.00 + VAT / minute

In this service, the requests for assistance received directly by Bagnoli Luca are not considered, nor support requests received via Skype.

The service is available every day from Monday to Friday
9,30-12,30 / 15,00- 18,00

Simbiosi srl
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