



Privacy Policy

To allow the operation of the website Simbiosi, it is necessary that Simbiosi srl (hereafter “Simbiosi”) has the right to collect and process personal data. Simbiosi is responsible for processing and archiving collected data, that are submitted in relation to the operation of Simbiosi website. To enable the efficient fulfilment of your orders, some data may be communicated to associated companies, where the requested articles are produced.

Collected Data

Simbiosi collects different kinds of information. Each time a user logs on to the internet site, Simbiosi collects and processes the so-called protocol data recorded by the server, that are contained in the log file (your IP address, browser and operating system, visited pages, date and time of 'access, etc.). In the same way we collect and process also data that are sent on the occasion of your registration on the site (name, address etc. , Information that, hereafter, will be called “Registration Data”). The data that you transmit together with each order, and in particular those related to patients (hereafter “Data to third parties”) will be collected and treated in your name. Limited to this information, Simbiosi will be enabled only to the processing of data, but will not be held responsible for their proper collection.

Purpose of the data collection

The above-mentioned Data collection by Simbiosi, is done with the sole purpose of fulfilling orders with efficiency and to enable the management of Simbiosi website so that it is easy to use for customers. In particular, the information will be used to identify, produce and deliver the required products and for the billing. In addition, the registration Data will be studied to analyze users' behavior and for marketing purposes. Through the process of registration, the user enables Simbiosi to the data collection for the above-mentioned purposes.

Cookie

To effectively fulfill your orders, we also use the so-called cookies. Cookies are information that is sent from our server to your browser, which, when configured with the correct security settings, save the information on your hard drive.

Disclosure to third parties

To be able to fulfill your orders, third parties' collected data and, in particular, registration data can be communicated to our partner companies. Through your registration, as well as through each order that you send, you express your consent to the transfer of such data, and you **GUARANTEE THAT THIRD PARTIES' DATA HAVE BEEN COLLECTED AND PROCESSED IN ACCORDANCE WITH THE REGULATIONS IN FORCE, AND THAT EACH PARTY IN QUESTION HAS EXPRESSED AGREEMENT TO THE TRANSFER OF DATA TO HIP TO SIMBIOSI AND TO OUR PARTNER COMPANIES.**

Simbiosi reserves the right to communicate the collected data, including Third-Party Data, to civil or criminal courts as well as to any governmental authority in charge of law enforcement, if it was required by law or required as part of civil or criminal processes.

Requests for information, Data correction or deletion

Any request for information, correction or deletion of data that were collected and stored by Simbiosi can be sent to info@simbiosisrl.com. All the requests will be treated confidentially and fulfilled in the shortest time possible. Any request for deletion of data will be carried out only if the removal will not violate any provision of law, in particular those concerning the completion and retention of data and, in any case, only if all the contractual and non contractual obligations, related to an order, are met.

Any requests for information, correction or deletion of Third parties' data fall under your responsibility. Simbiosi will execute your instructions regarding any requests from third parties, will provide the necessary information and will make the necessary changes. Even the removal of these data will be in accordance with your instructions, if this is not contravening any provision of law.

Security and Transfer of Data

Simbiosi applies the appropriate security measures to prevent loss of data and prevent unauthorized access or unauthorized processing. For your safety, we suggest you never reveal your password and always make complete disconnection once finished working on the website Simbiosi. For your password you should use at least eight alphanumeric characters and remember to change it regularly.

Questions

For any information please contact info@simbiosisrl.com.

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Simbiosi srl – Via P. Veronese 2/a – 50053 Empoli (Fi)